



FAIR TRADE TRAVEL STANDARDS

TRADE STANDARDS

Apply to all contractual relationships in the package.

1. SERVICE PROVIDERS

- 1.1. All supply chain traders must demonstrate commitment towards Fair Trade Travel principles
- 1.2. The airfare component of the package is not included in the audit

2. CONTRACTS

- 2.1. Contractual obligations between service providers and supply chain traders, as well as between supply chain traders, must be mutually agreed, well documented and clearly understood by the contracting parties. They must include at a minimum agreed quality, price, exchange rate policies, payment and cancellation terms

3. SUSTAINING TRADE

- 3.1. Trade partnerships should enable service providers to have long-term access to markets under viable conditions. Supply chain traders are encouraged to share market intelligence and other information with service providers

4. PAYMENT

- 4.1. Deposits, if applicable, should be paid in accordance with the agreed Terms & Conditions
- 4.2. Supply chain traders must pay service providers 100% of the price before arrival of the guests
- 4.3. Balance of account (for extras, over and above contract rates) must be paid within 30 days of invoice

5. PRICING

- 5.1. A Fair Trade Travel premium equivalent to 5% of STO rate is payable to an agreed development fund
- 5.2. Each party to the package should receive their fair share
- 5.3. Carbon offsetting must be calculated for all flights through a Gold Standards agency and offered transparently to the client



COMPANY STANDARDS

Apply to all companies in the package: tour operators, transport providers and other (tourism products - accommodation, activities and attractions - have to be FTTSA-certified)

1. LEGAL & GENERAL

- 1.1. All supply chain traders must comply with relevant national laws
- 1.2. All supply chain traders must carry sufficient liability insurance coverage

2. LABOUR

- 2.1. All supply chain traders must demonstrate compliance with national and/or international labour standards and legal requirements, whichever is higher, particularly in relation to child labour, freedom of association, forced labour, non-discrimination, living wages and basic conditions of employment

3. HUMAN RESOURCES

- 3.1. All supply chain traders must establish and maintain an appropriate Human Resources (HR) policy regime. This should include written and/or verbal policies as appropriate to the business

4. ENVIRONMENTAL MANAGEMENT

- 4.1. All supply chain traders must comply with all relevant national and international environmental regulations, and demonstrate commitment towards sound environmental practices

5. HEALTH & SAFETY

- 5.1. All supply chain traders must comply with national acts and legal requirements regarding health and safety within the workplace, and demonstrate commitment to providing safe working conditions

6. COMMITMENT TO FAIR TRADE

- 6.1. All supply chain traders must demonstrate commitment to human rights
- 6.2. All supply chain traders must demonstrate commitment to preventing sexual exploitation of women and children in tourism
- 6.3. All supply chain traders and service providers must demonstrate commitment to preventing corruption

7. COMMITMENT TO COMMUNITY INVESTMENT AND INTERACTION

- 7.1. All supply chain traders must show commitment to community investment and interaction