



FTTSA Client Description by Province- Where To Stay

EASTERN CAPE

UPMARKET ACCOMMODATION (4/5* or similar)

Amakhala Game Reserve's Heritage Collection

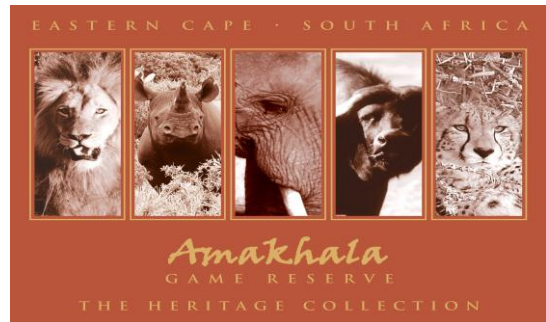
1. Leeuwenbosch Country House
2. Bush Lodge
3. Safari Lodge
4. Woodbury Lodge

~ part of the Heritage Collection on Amakhala Game Reserve whereby community development, conservation, HIV/Aids education and other issues are approached collectively in order to maximise positive impacts in the local area. In addition, they also appreciate the positive local impacts generated through cooperation by collectively supporting local businesses including a small laundry, a sewing entrepreneur and a beading group that generates funds towards a bursary programme.

Location: Amakhala Game Reserve, Eastern Cape

Website: www.amakhala.co.za

Contact: centralres@amakhala.co.za



5. The Dunes Country House

~ a four-star country house based in the beautiful seaside village of St Francis Bay. This eco - tourism business is committed to preserving coastal fynbos and wetlands and facilitates a variety of initiatives to ensure that staff are treated fairly and local benefits are realized. The Dunes is actively involved in St. Francis Bay Conservancy's ongoing alien eradication programme and other initiatives to protect delicate species and local eco-systems and invests in the surrounding area by buying local goods and supporting local enterprises like Henry's Vegetable Garden. They offer specialised "frogging safaris" as part of their unique product.

Location: St. Francis Bay, Eastern Cape

Website: www.dunesstfrancis.com

Contact: reservations@dunesstfrancis.com



THE DUNES COUNTRY HOUSE

ST FRANCIS BAY, SOUTH AFRICA



MID-RANGE ACCOMMODATION (2/3* or similar)

6. Buccaneers Lodge and Backpackers

~ Buccaneers is a family-owned businesses known for its long-standing investment in the development of the local communities and for its good range of accommodation, designed to suit any type of traveler. Buccaneers is actively involved in a range of social contributions in the Chintsa area such as their extensive work at the Bulugha Farm School, built in the early 80's and been supported by 'Bucc's' for the past 20+ years. With additional donations from guests, they were able to put in electricity, set up a computer room and run a feeding scheme at the school. The program employs a cook and provides two cooked meals a day for almost 200 children.

Location: Chintsa West Farm 1317, Eastern Cape

Website: www.cintsa.com

Contact: buccaneer@cintsa.com



7. Bulungula Lodge

~ A partly community-owned (Nqileni community) business on the Wild Coast of the Eastern Cape that prioritises authentic Xhosa experiences and linkages with local community businesses; actively committed to improving community health through the provision of drinking water and training on permaculture as well as organic farming to improve nutrition and create surpluses that can be sold to the lodge restaurant.

Location: Wild Coast, Eastern Cape

Website: www.bulungula.com

Contact: dave@bulungula.com



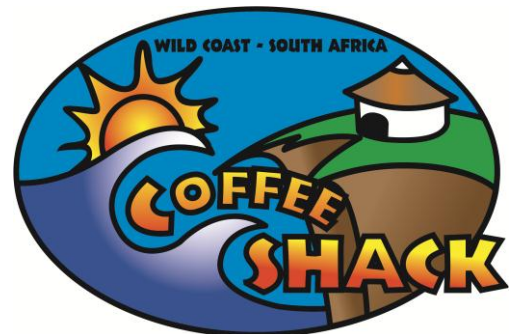
8. Coffee Shack Backpackers

~ A 30% community-owned backpackers where activities in the local area and maximum employment opportunities for the local people result in secured "buy-in" from the residents of Coffee Bay. Operational goods are acquired from local suppliers, especially fresh produce, enhancing benefits to all involved. In addition, the business makes concerted efforts to invest in its staff, helping them to advance through ongoing training programs and empowerment.

Location: Coffee Bay, Wild Coast, Eastern Cape

Website: www.coffeeshack.co.za

Contact: happydays@coffeeshack.co.za



9. Masakala Guesthouse

~ This community-owned (Mehlodong Community Tourism Trust) business represents 25 villages in the surrounding area and offers authentic accommodation in traditional huts – specially designed and built using local architectural ideas and skills – and home-cooked meals with produce from the community vegetable garden. All of Masakala’s employees are from the local area and they work with local, registered guides to offer fun and interesting local activities.

Location: Matatiele, Eastern Cape

Website: www.mehlodong.co.za

Contact: masakala@telkomsa.net



10. Mdumbi Backpackers

~ Mdumbi offers simple & spacious accommodation - set in traditional style Xhosa huts

Mdumbi Backpackers simultaneously operates a non-profit organisation called Transcape to address development priorities in the immediate area. Current projects range from health and education to job creation. The NGO also assists people affected by HIV/AIDS through awareness raising, support, home-based care and treatment programs. Mdumbi also demonstrates its respect for the environment by utilizing a grey water filtration system, installing solar backup systems and solar water heating, monitoring of marine resources in collaboration with the local community and the University of Cape Town, production of organic fruit and vegetables and managing the recycling programme.

Location: Wild Coast Eastern Cape

Website: www.mdumbi.co.za

Contact: mdumbi@mdumbi.co.za



GAUTENG

UPMARKET ACCOMMODATION (4/5* or similar)

1. **Mercure Hotel Bedfordview**
2. **Mercure Hotel Midrand**
3. **Mercure Hotel Randburg**

~ A hotel group under the global Accor brand, Mercure's company-wide policy of "People, Planet, Profit" reflects the triple-bottom-line of sustainability and is reinforced by their commitment to HIV/Aids education and being a signatory to *The Code of Conduct Against the Commercial Sexual Exploitation of Children in Tourism*. Comprehensive policies and practices are in place to minimise impacts related to water, energy and waste.

Location: Johannesburg, Gauteng

Website: www.accorhotels.com or www.mercure.com

Contact: Bedfordview H2919@accor.com

Midrand H2917@accor.com

Randburg H3134@accor.com



4. **The Peech Hotel**

~ The Peech demonstrates a great commitment towards operating in an environmentally responsible manner. The business has solar-water geysers for the entire property in place and drinking water is filtered on site and they use refillable glass bottles (reducing the use of plastic bottles). Rain and grey water from baths and showers is processed and recycled for use in the Peech's lush and leafy landscaping, which also has its own herb garden. The Peech has a long-standing and serious commitment to investment in the *Little Eden Children's Home*. The hotel also donates relevant items (linen, crockery, etc) to the charity and allows the staff of Little Eden to stay at the hotel as an incentive for top performance.

Location: Melrose, Gauteng

Website: www.thepeech.co.za

Contact: reservations@thepeech.co.za



MID-RANGE ACCOMMODATION (2/3* or similar)

5. **Lebo's Soweto Backpackers**

~ This emerging business in Soweto offers accommodation and an authentic immersion into life in this historically significant township. Local guides conduct bicycle tours through the surrounding area, giving guests an opportunity to experience local activities and people in their day-to-day lives.

Location: Soweto, Gauteng

Website: www.sowetobackpackers.com

Contact: lebo@sowetobackpackers.com



KwaZulu Natal

MID-RANGE ACCOMMODATION (2/3* or similar)

1. Sani Lodge Backpackers

~ Sani Lodge invests in community investment as a developmental tool in relation to the business' unique context. Sani Lodge employs most people from the local area and they also assist entrepreneurs and also allowing communities to provide products to their tours for which they are paid. This is exemplified in their Eastern Lesotho village tours, where over 60 families in the Matsaong district of Eastern Lesotho benefit directly from the tour by payments made to them for services rendered in the fields of accommodation and food, dancing and traditional culture, traditional healer and primary school visits as well as pony trekking.

Location: Southern Drakensberg, KwaZulu Natal

Website: www.sanilodge.co.za

Contact: info@sanilodge.co.za



UPMARKET ACCOMMODATION (4/5* or similar)

2. Three Tree Hill Lodge

~ Three Tree Hill Lodge has comprehensive procedures and systems in place to reduce energy use (including a solar oven!) and to manage waste responsibly. To maximise the positive impact of their environmentally-sensitive measures, all Three Tree Hill Lodge staff receive sustainability induction training, raising awareness about lessons that can also be applied in their homes and communities. They also concentrate on maximising the benefits to the local area by purchasing most goods locally and being actively involved in community fundraising and training.

Location: Ladysmith, KwaZulu Natal

Website: www.threetreehill.co.za

Contact: reservations@threetreehill.co.za



LIMPOPO

UPMARKET ACCOMMODATION (4/5* or similar)

1. Kololo Game Reserve

~ Kololo Game Reserve and its team of employees are strongly committed to capacity building and social development in their local community. Initiatives include support for a school bursary, an educational programme and an orphans' assistance programme operated by the local Waterberg Welfare Society (WWS). Guests can make both financial contributions and non-financial donations (e.g. books and clothes).

Location: Waterberg Biosphere, Limpopo

Website: www.kololo.co.za

Contact: info@kololo.co.za



2. Leshiba Wilderness

~ As part of its strong commitment to preserving local culture, Leshiba offers a bush experience in a reconstructed authentic Venda village in the Soutpansberg Mountains, now a proclaimed Biosphere Reserve. Preservation of local Venda culture, enhanced by the establishment of the Centre for Indigenous Knowledge, is central to the business operations of this special place known as Leshiba Wilderness.

Location: Soutpansberg Mountains, Makhado, Limpopo

Website: www.leshiba.co.za

Contact: leshiba@leshiba.co.za



3. Madi a Thavha Mountain Lodge

~ Madi a Thavha empowers its staff through skills development and ongoing training in areas such as sewing, craft production, business skills and HIV/Aids awareness, to name a few. The business is extensively involved with its community, in particular through arts and crafts mentoring programmes, while the entire Madi a Thavha team participates in on site environmental education activities.

Location: Near Makhado, Limpopo

Website: www.mountainfarmlodge.com

Contact: info@madiathavha.com



tourism | craft art | development

4. Shiluvvari Lakeside Lodge

~ Positioned in the midst of local arts and crafts routes, Shiluvvari demonstrates its long-term support to the local artisans and communities by promoting the various routes and stocking only local crafts in-house; staff development is given high priority and the lodge has a culture of staff participation and education; a significant achievement has been its success in establishing the Ribolla Tourism Association with the numerous artists that live in the area, which collectively markets the areas wide array of tourist attractions.

Location: Near Elim, Limpopo

Website: www.shiluvvari.com

Contact: info@shiluvvari.com



MPUMALANGA

UPMARKET ACCOMMODATION (4/5* or similar)

1. Mercure Hotel Nelspruit

~ A hotel group under the global Accor brand, Mercure's company-wide policy of "People, Planet, Profit" reflects the triple-bottom-line of sustainability and is reinforced by their commitment to HIV/Aids education and being a signatory to *The Code of Conduct Against the Commercial Sexual Exploitation of Children in Tourism*. Comprehensive policies and practices are in place to minimise impacts related to water, energy and waste.

Location: Nelspruit, Mpumalanga

Website: www.accorhotels.com or www.mercure.com

Contact: H2918@accor.com



2. Motswari Private Game Reserve

~ A commitment to local employment, staff development and community investment (including community health and education) are ongoing at Motswari, as is the business' involvement in conservation research projects in the area. The lodge also maintains a "family friendly" staff village, which improves the quality of life for employees and is also an important strategy for combating HIV infection in the safari lodge industry.

Location: Timbavati Nature Reserve, Greater Kruger National Park, Mpumalanga

Website: www.motswari.com

Contact: reservations@motswari.co.za



3. Sabi Sabi Private Game Reserve

~ Four lodges comprise Sabi Sabi's operations in the Greater Kruger area where community investment activities focus on long-term commitment to specific initiatives that benefit the communities in the areas where Sabi Sabi staff reside; including the Lillydale Environmental Education Centre. In addition, staff enjoys the benefit of programmes that include adult literacy, English proficiency, financial planning, business orientation, and HIV/AIDS awareness.

Location: Sabi Sand Game Reserve, Greater Kruger National Park, Mpumalanga

Website: www.sabisabi.com

Contact: res@sabisabi.com



MID-RANGE ACCOMMODATION (2/3* or similar)

4. Umlani Bushcamp

~ Umlani focuses on staff development through training and contributions to a collective education fund. The business also invests time and financial resources to support a local orphanage and by facilitating staff HIV/Aids education as well as voluntary counselling and testing. Emphasis on supporting community-based suppliers includes a sewing business and a local laundry.

Location: Timbavati Nature Reserve, Greater Kruger National Park, Mpumalanga

Website: www.umlani.com

Contact: info@umlani.com



NORTHERN CAPE

UPMARKET ACCOMMODATION (4/5* or similar)

1. Tswalu Kalahari

~ Tswalu is dedicated to its staff and community as well as to the conservation of the Kalahari. Considerable resources are invested in community health with a clinic being available on site to all staff, their families and the surrounding community. In addition, adult education is provided via the full-time employment of an ABET teacher to assist staff in advancing the education of members of staff. There is an extensive team at Tswalu dedicated exclusively to conservation and research activities, with the establishment of the Tswalu Foundation to support related conservation research.

Location: Kalahari, Northern Cape

Website: www.tswalu.com

Contact: res@tswalu.com



2. !Xaus Lodge

~ While !Xaus Lodge is an attractive destination for international and local tourists alike, it is also an asset that the beneficiary communities can be proud of. Community members are involved in various capacities throughout the business' operations; this includes direct employment and as suppliers of beautiful craft whose business has grown through direct access to and interaction with guests. Of course, being a wholly community-owned lodge, an additional direct, financial benefit accrues through levies that are paid out to both the Khomani San and Mier communities.

Location: Kgalagadi Transfrontier Park, Northern Cape

Website: www.xauslodge.co.za

Contact: info@xauslodge.co.za



NORTH WEST PROVINCE

UPMARKET ACCOMMODATION (4/5* or similar)

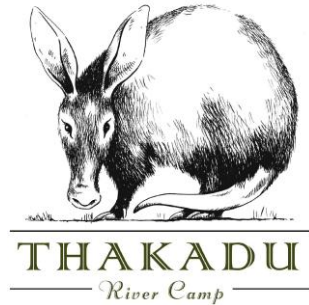
1. Thakadu River Camp

~ Thakadu is a community-owned eco-tourism partnership between the North West Parks and Tourism Board, the Molatedi community and Madikwe Collection. The lodge employs people from the immediate area. Skills transfer takes place to achieve the ultimate objective of 100% of staff eventually being local residents. In the interim, lease fees and fair payments based on business volumes are transferred by the operating company to the community for future investment in the village and its people.

Location: Madikwe Game Reserve, North West Province

Website: www.thakadurivercamp.com

Contact: reservations@madikwecollection.com



WESTERN CAPE

UPMARKET ACCOMMODATION (4/5* or similar)

1. Antrim Villa

~ Situated at the foot of Signal Hill, only a 10-minute walk from Cape Town City Bowl, Antrim Villa's motto is "Think local, buy local". In line with this, the business consciously strives to purchase local goods (and organic, wherever possible) that offer a uniquely South African 'flavour' to the guest experience. In addition, this small business assists local, emerging entrepreneurs by utilising their services for airport transfers, garden services and spa treatments. New local suppliers are researched and utilised on an ongoing basis and guests are referred to local attractions and businesses in the area.

Location: Three Anchor Bay, Cape Town, Western Cape

Website: www.antrimvilla.com

Contact: info@antrimvilla.com



2. Bartholomeus Klip Farmhouse

~ This 4-star guesthouse is located on a property in the Western Cape that incorporates a working farm and nature conservation corridor. Bartholomeus Klip is a habitat for many rare plant species, a population of endangered geometric tortoise and zebras from the world-famous Quagga Project. The business provides employment for generations of residents on the property, while also supporting community projects and environmental education for staff and their families through an extensive recycling programme.

Location: Near Riebeeck Kasteel, Western Cape

Website: www.bartholomeusklip.com

Contact: info@bartholomeusklip.com



Bartholomeus Klip
F A R M H O U S E

3. Bickley House

~ This 4-star property is one of Sea Point's oldest houses and classified as a National Monument. It provides equal opportunities in the workplace by affirming historically disadvantaged individuals, with the vast majority being women. Guests are encouraged to visit and support a local non-profit child health and nutrition project called Philani, located in Khayelitsha. The owner is also planning hospitality training for eight black women from Philani following which internships will be secured for the women at various Cape Town guesthouses.

Location: Sea Point, Cape Town, Western Cape

Website: www.bickleyhouse.com

Contact: info@bickleyhouse.com



4. Farm 215 nature retreat and fynbos reserve

~ Impressive not least of all for eco-friendly construction, waste and water recycling, solar power and eco-friendly cleaning products, Farm 215 also employs only local people, whose development is of paramount importance. Commitment to staff, combined with alien vegetation removal and conservation of Cape fynbos – while encouraging neighbouring businesses to do the same – are what ensure Farm 215's adherence to sustainability principles across the board.

Location: Between Stanford and Agulhas, Western Cape

Website: www.farm215.co.za

Contact: book@farm215.co.za



5. Grootbos Private Nature Reserve

~ Grootbos is renowned for its conservation of the pristine Cape fynbos (with more than 650 indigenous species) on this 1,700 hectare private nature reserve. Its conservation achievements are supplemented by the Grootbos Foundation's extensive development activities including environmental education activities at the Green Futures school and support for local youth and sport, most notably through its Spaces for Sport programme.

Location: Near Gansbaai, Western Cape

Website: www.grootbos.com

Contact: info@grootbos.co.za



6. Hog Hollow Country Lodge

~ Hog Hollow is a country lodge located along the Garden Route that offers employment and career development to local people that enables them to reach levels required to meet international expectations of service excellence. Their commitment to procurement from local suppliers as well as their impressive eradication of alien vegetation are part of their exemplary responsible conduct in the industry.

Location: The Craggs, near Plettenberg Bay, Western Cape

Website: www.hog-hollow.com

Contact: info@hog-hollow.com



7. Jan Harmsgat Country House

~ This stunning Cape Dutch country house in the hills of the Little Karoo / winelands is very active in ensuring local staff is given every opportunity to develop their skills and advance to new roles within the business. The business supports other small local business and community projects to further advance its positive socio-economic impact.

Location: Near Swellendam, Western Cape

Website: www.jhghouse.com

Contact: reservations@janharmsgat.com



JAN HARMSGAT
country house

8. Spier

~ The responsible tourism ethic at Spier is exemplary, which is probably why it was one of the very first businesses certified by FTTSA. It has a comprehensive strategy to achieve triple-bottom-line sustainability targets (including carbon emissions, water and waste management, energy use and poverty eradication that are ambitiously addressed and then documented for public reference on their website (see their annual Sustainability Report).

Location: Stellenbosch, Western Cape

Website: www.spier.co.za

Contact: info@spier.co.za



MID-RANGE ACCOMMODATION (2/3* or similar)

9. Albergo for Backpackers

~ Being the oldest backpackers in Plettenberg Bay, Albergo is the one stop shop for adventure activities on the Garden Route, offering comfortable accommodation from camping spots to private en-suite rooms. Albergo provides equal opportunities in the workplace and makes significant efforts towards affirming historically disadvantaged people (86% of the employees are women). Black women and local residents are well represented within the workforce. Furthermore, Albergo was approved Carbon Neutral for 2009/2010 by "Planet Green Ocean Blue".

Location: Plettenberg Bay, Western Cape

Website: www.albergo.co.za

Contact: info@albergo.co.za



10. Chartfield Guesthouse

~ Chartfield Guesthouse evokes the spirit of a time when everything was done with a little more style and with a lot more attention to detail. It's a haven created to whisk you away from the cares of the world the moment you step inside this grand old house, which has been standing for over 120 years overlooking the picturesque Kalk Bay harbour. This family owned guesthouse is committed to minimizing its waste footprint and have set measures in place to recycle paper and glass, which supports a local recycling company, in turn contributing to job creation

Location: Kalk Bay, Western Cape

Website: www.chartfield.co.za

Contact: www.chartfield.co.za



11. The Backpack & Africa Travel Centre

~ The Backpack, was voted one of the top 10 places to stay in Cape Town” (Lonely Planet Cape Town City Guide 2010) and voted Best Hostel in South Africa and 3rd in Africa in 2008 and 2009 by Hostelworld.com. This 5* Backpack focuses on uplifting staff and community, commits to transparency in the workplace, high-level standards and profit sharing for staff, as well as an extensive community support programme. The business also adopts a positive and proactive attitude to working with staff affected by HIV/Aids.

Location: Cape Town, Western Cape

Website: www.backpackers.co.za

Contact: backpack@backpackers.co.za



THE BACKPACK



12. Fairfield Mountain Cottages

~ Fairfield has shown how investment in community and staff projects can be done by even the smallest of businesses. For example, finance was made available to a staff choir to buy musical equipment to start their own choir – a desire identified through Fairfield’s “Dreams” project, which invites any and all staff to share a dream that the business might be able to help them realize. Funds made available for musical equipment are being repaid by the staff members’ efforts in cutting down alien trees on the farm (which is then sold as fire wood to guests).

Location: Ceres, Western Cape

Website: www.fairfieldcottages.co.za

Contact: fairfield@ceresonline.co.za

